



## **CHARLIE'S ANGELS SECURITY SERVICES WEBSITE AND EMAIL PRIVACY POLICY**

Last updated October 2020

### **INTRODUCTION**

Charlie's Angels Security Services ("we" or "us" or "our") respects the privacy of our users ("user" or "you"). This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website [www.charliesangelssecurity.com.au](http://www.charliesangelssecurity.com.au), including any other media form, media channel, mobile website, or mobile application related or connected thereto (collectively, the "Site"). Please read this privacy policy carefully. If you do not agree with the terms of this privacy policy, please do not access the site.

### **COLLECTION OF YOUR INFORMATION**

We may collect information about you in a variety of ways. The information we may collect on the Site includes:

#### **Personal Data**

Personally identifiable information, such as your name, email address, and telephone number, and demographic information, that you voluntarily give to us when you filled in the enquiry form or newsletter subscription with the Site. You are under no obligation to provide us with personal information of any kind.

#### **Derivative Data**

Information our servers automatically collect when you access the Site, such as your IP address, your browser type, your operating system, your access times, and the pages you have viewed directly before and after accessing the Site.

### **USE OF YOUR INFORMATION**

Having accurate information about you permits us to provide you with a smooth, efficient, and customized experience. Specifically, we may use information collected about you via the Site to:

- Compile anonymous statistical data and analysis for use internally or with third parties.
- Email you regarding your account or enquiry.
- Increase the efficiency and operation of the Site.
- Monitor and analyze usage and trends to improve your experience with the Site.
- Offer new products, services and/or recommendations to you.
- Respond to enquiries and customer service requests.
- Send you a newsletter.
- Assist law enforcement and respond to subpoena.

### **DISCLOSURE OF YOUR INFORMATION**

We may share information we have collected about you in certain situations. Your information may be disclosed as follows:

#### **By Law or to Protect Rights**

If we believe the release of information about you is necessary to respond to legal process, to investigate or remedy potential violations of our policies, or to protect the rights, property, and safety of others, we may share your information as permitted or required by any applicable law, rule, or regulation. This includes exchanging information with other entities for fraud protection and credit risk reduction.

#### **Third-Party Service Providers**

We may share your information with third parties that perform services for us or on our behalf, including payment processing, data analysis, email delivery, hosting services, customer service, and marketing assistance.

### **Social Media Contacts**

If you connect to the Site through a social network, your contacts on the social network will see your name, profile photo, and descriptions of your activity.

## **TRACKING TECHNOLOGIES**

### **Cookies and Web Beacons**

We may use cookies, web beacons, tracking pixels, and other tracking technologies on the Site to help customize the site and improve your experience. When you access the Site, your personal information is not collected through the use of tracking technology.

## **SECURITY OF YOUR INFORMATION**

We use administrative, technical, and physical security measures to help protect your personal information. While we have taken reasonable steps to secure the personal information you provide to us, please be aware that despite our efforts, no security measures are perfect or impenetrable, and no method of data transmission can be guaranteed against any interception or other type of misuse.

## **OPTIONS REGARDING YOUR INFORMATION**

### **Emails and Communications**

If you no longer wish to receive correspondence, emails, or other communications from us, you may opt-out by:

- Contacting us using the contact information provided below
- Unsubscribe using the options within communications received from us.

If you no longer wish to receive correspondence, emails, or other communications from third parties, you are responsible for contacting the third party directly.

## **CONTACT US**

If you have questions or comments about this Privacy Policy, please contact us at:

Angels International Security Services Pty Ltd T/As  
Charlie's Angels Security Services

**ACN:** 090 731 249

**PH:** +61 407 930 132

**Email:** [info@charliesangelssecurity.com.au](mailto:info@charliesangelssecurity.com.au)

**Web:** [www.charliesangelssecurity.com.au](http://www.charliesangelssecurity.com.au)